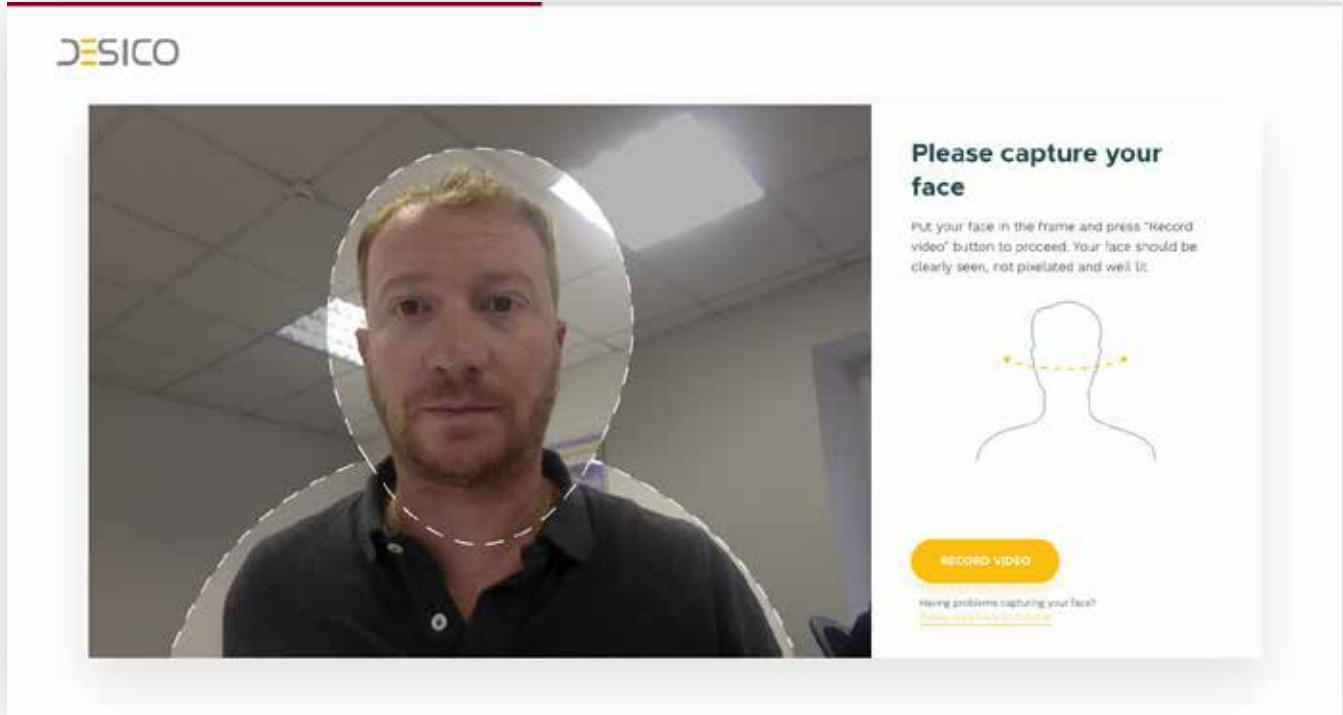
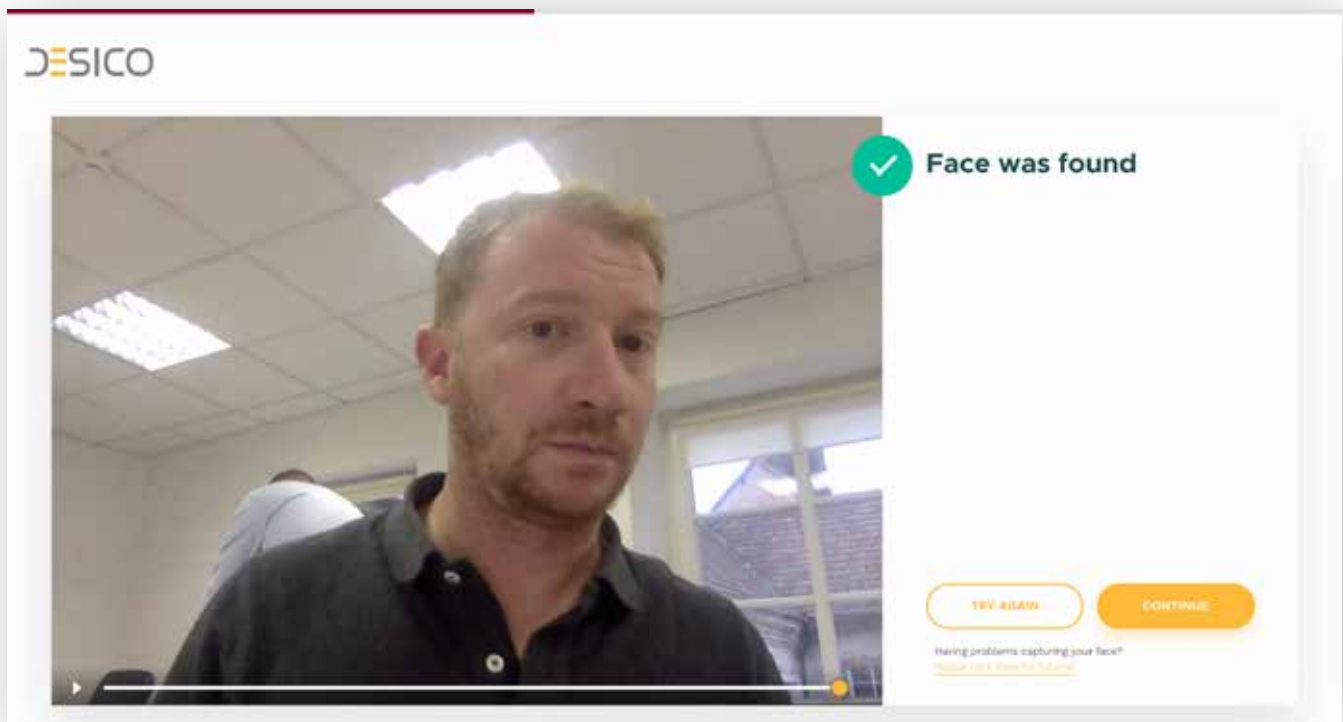


1. Face identification

- A Put your face in the frame and press "Record video button" to proceed. Stay still for a second or two

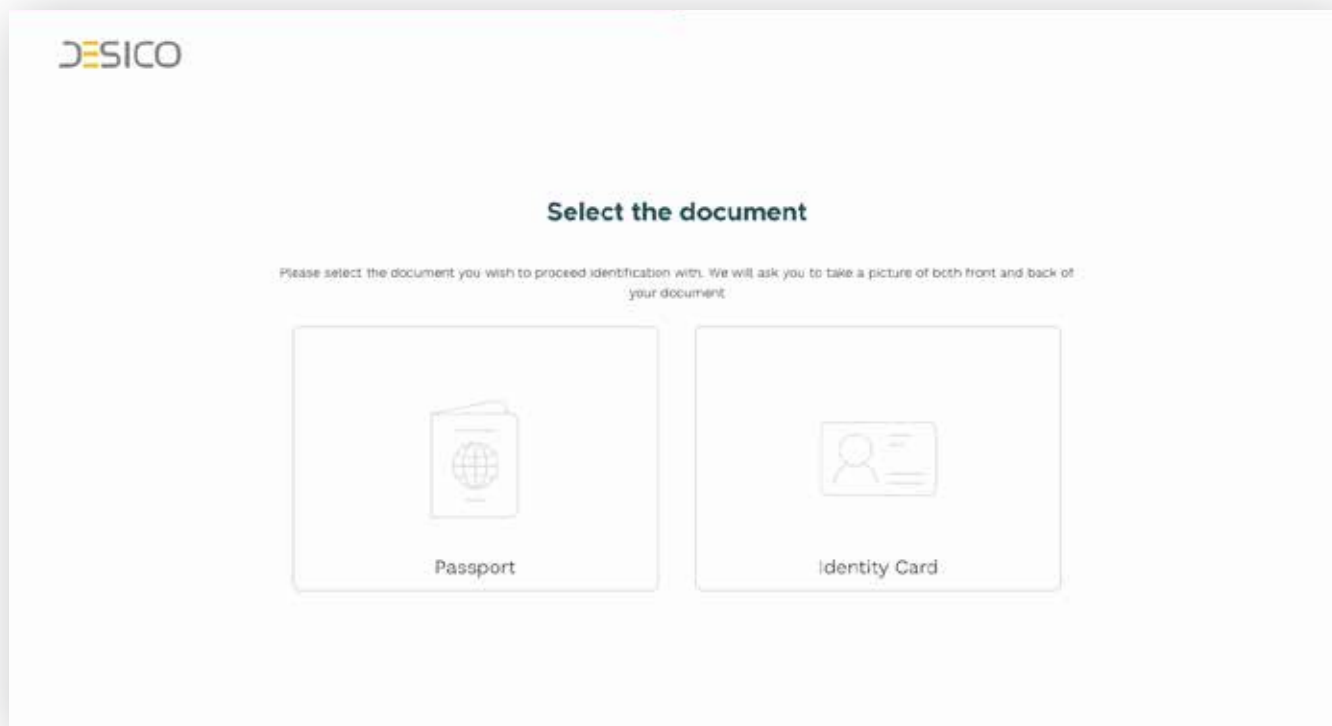


- B Wait until the system will confirm that your face was found

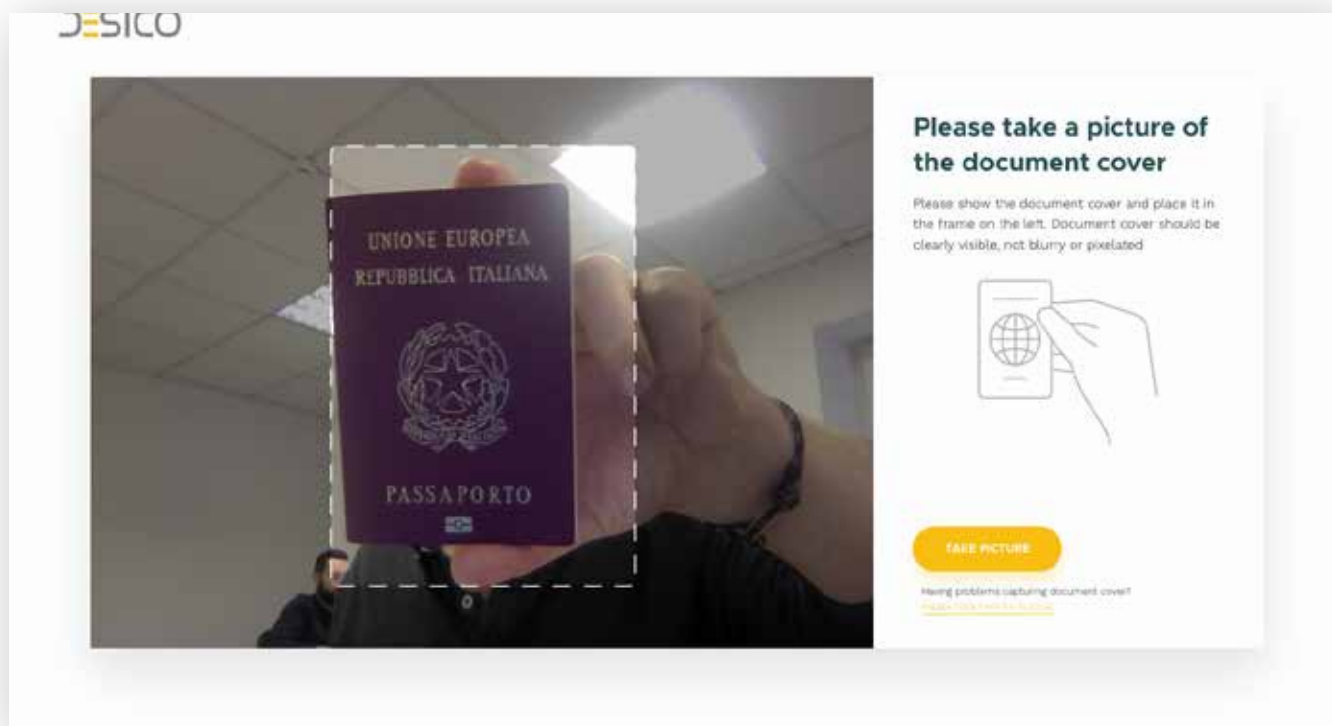


2. Document identification

A Select the document you will be registering with (passport or ID).



B First capture front side of your ID card



C Wait for the system confirmation

DESICO



Document cover captured

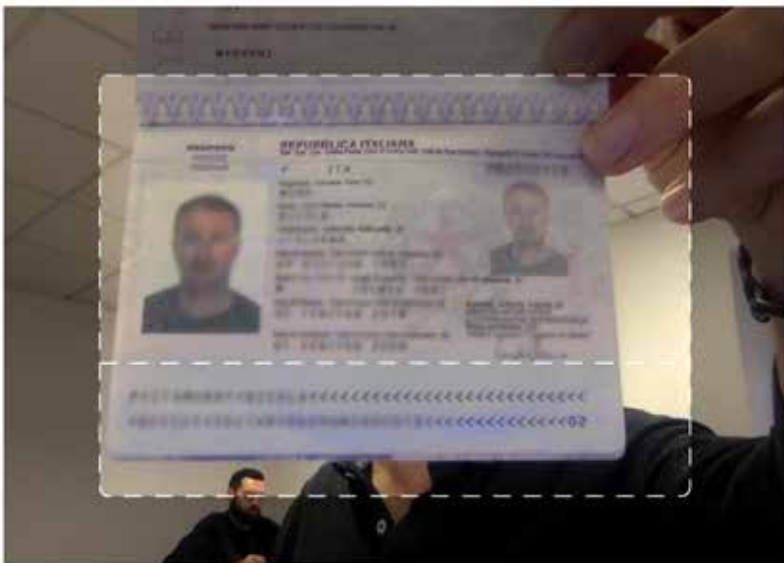
Please make sure that the document cover is clearly visible and the text is readable and press "Continue"

TRY AGAIN **CONTINUE**

Having problems capturing document cover?
[How to solve the problem](#)

D and then the back side of your ID card/passport

DESICO



Please take a picture of your document page that contains MRZ zone


Please show the document page that contains MRZ zone and place it in the frame on the left. Document cover should be clearly visible, not blurry or pixelated. Document information should be clearly visible

TAKE PICTURE

Having problems capturing document page with MRZ zone?
[How to solve the problem](#)

F In case you get this, do not panic, you will be able to try again.

DESICO




Failed to capture the document

MRZ zone extraction failed. Please provide a photo of the document page that contains MRZ zone. Your document should be clearly seen, taken in a well lit environment, not blurry or pixelated. Please make sure, that MRZ zone of your document is clearly readable and press "Try again"

TRY AGAIN

Having problems capturing document page with MRZ zone?
[Check out tips for solution](#)

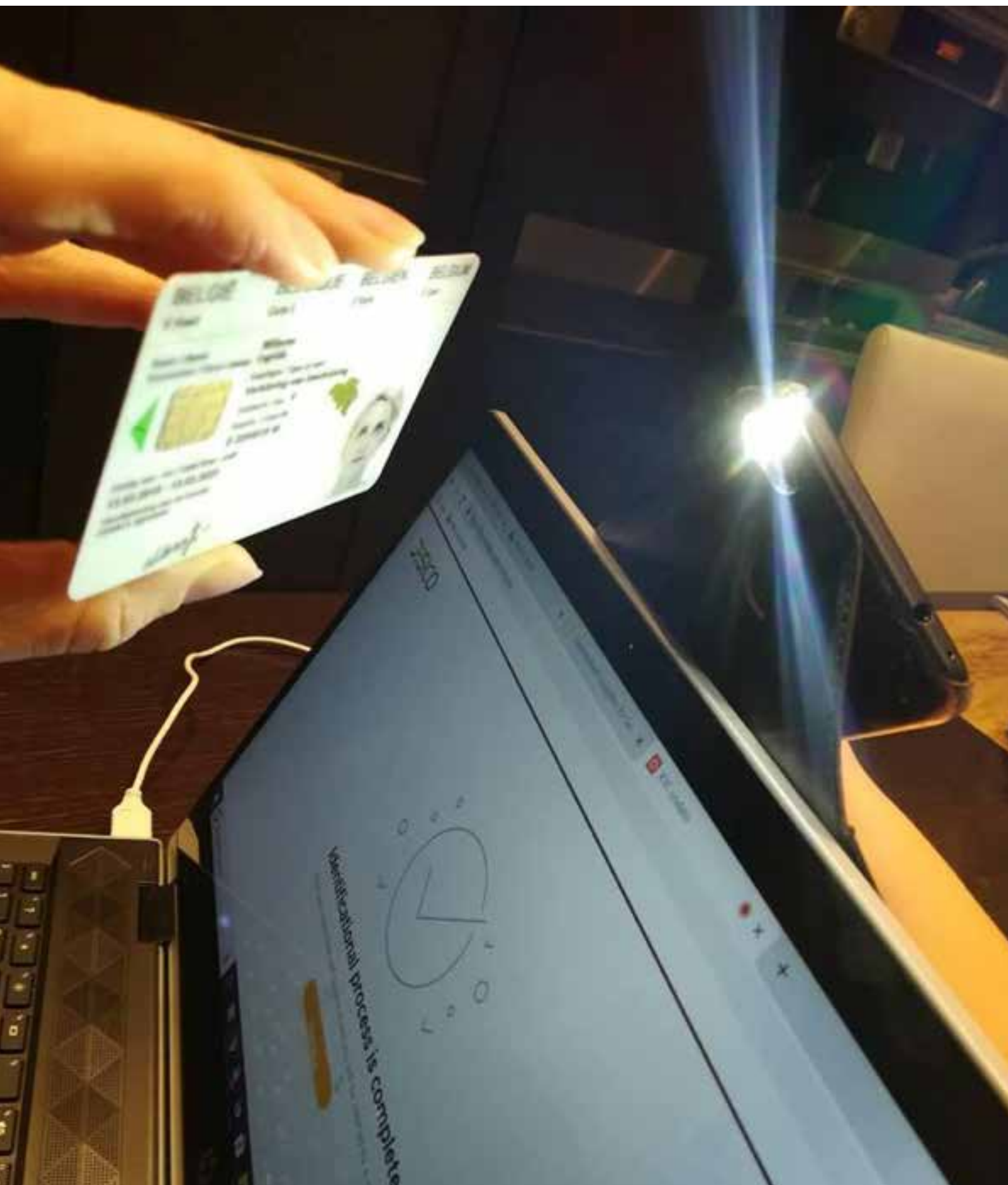
How to capture document page with MRZ zone correctly?



Provide a photo of your passport page that contains MRZ zone (as shown on the picture). Your passport page should be clearly seen, taken in a well lit environment, not blurry or pixelated

AND TRY THIS OUT.

Put your phone camera flash above your computer camera just a bit behind of your computer and direct the light of the flash to your document. Enough light provides the best environment for a camera to properly focus your document.



G If your document is successfully captured, this is the next notification you will see:

